

## What is Dial & Ride?

Dial & Ride is York's flexible bus service for residents who have difficulty in getting around.

It provides a door-to-door service, taking you from home to the city centre or major supermarkets. The service also provides transport to the Dolphin Swim sessions at Edmund Wilson Pool on Sundays and Mondays.

Buses are equipped for people who have difficulty walking and for those who use wheelchairs.

## How do I use Dial & Ride?

- Step 1: Find out which area you live in from the timetables (Area A, B or C)
- Step 2: Choose where you would like to go and the day and time to travel from the timetable
- Step 3: Call the office on **01904 551441** to book a seat
- Step 4: Pay the driver when you travel.

If you are not sure about any of this, please call us on **01904 551441** and we will try to help.

## Check which area you live in

More flexible arrangements may be possible for residents who live within the city walls. Please telephone to enquire.

There may also be some flexibility for people who live near to a boundary between neighbouring areas. Please discuss your requirements with us and we will do our best to help.

## Booking a seat on Dial & Ride

You need to book in advance by telephoning **01904 551441**. Office opening times are weekdays from 8am until 12 noon but you can leave a message outside of these times. There are limited seats available on each bus, so please book early. We can take bookings up to two weeks in advance.

## What does it cost?

	Full fare	Concessionary pass holders
Single journey:	£1.75	£1.00
Return journey:	£3.50	£1.75

Blind person's pass holders travel free

This leaflet is available in alternative formats on request, such as audio or large print.

Please telephone the office on  
**01904 551441.**

This information can be provided in your own language.  
我們也用您們的語言提供這個信息 (Cantonese)  
এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)  
Ta informacja może być dostarczona w twoim własnym języku. (Polish)  
Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)  
یہ معلومات آپ کی اپنی زبان (ہولی) میں بھی میا کی جا سکتی ہیں۔ (Urdu)  
☎ (01904) 551550

<b>Monday</b>		
Early morning:	<b>Monks Cross</b> Pick up from home: Return from Monks Cross:	09.00 – 10.00 11.30
Mid morning:	<b>Monks Cross</b> Pick up from home: Return from Monks Cross:	10.15 – 11.15 12.30

<b>Tuesday</b>		
Early morning:	<b>City centre and supermarkets</b> Pick up from home: Pick up from city centre for Sainsbury's or Morrisons: Return home from Sainsbury's or Morrisons:	09.00 – 10.00 11.15 12.30
Mid morning:	<b>City centre</b> Pick up from home: Return from city centre:	10.15 – 11.15 14.30

<b>Wednesday</b>		
Early morning:	<b>Askham Bar</b> Pick up from home: Return from Askham Bar:	09.00 – 10.00 11.30
Mid morning:	<b>City centre</b> Pick up from home: Return from city centre:	10.15 – 11.15 14.30
Afternoon:	<b>Monks Cross</b> Pick up from home: Return from Monks Cross:	13.30 – 14.30 15.45

<b>Thursday</b>		
Early morning:	<b>City centre and supermarkets</b> Pick up from home: Pick up from city centre for Sainsbury's or Morrisons: Return home from Sainsbury's or Morrisons:	09.00 – 10.00 11.15 12.30
Mid morning:	<b>City centre</b> Pick up from home: Return from city centre:	10.15 – 11.15 14.30
Afternoon:	<b>Askham Bar</b> Pick up from home: Return from Askham Bar:	13.30 – 14.30 15.45

<b>Friday</b>		
Early morning:	<b>City centre and supermarkets</b> Pick up from home: Pick up from city centre for Sainsbury's or Morrisons: Return home from Sainsbury's or Morrisons:	09.00 – 10.00 11.15 12.30
Mid morning:	<b>City centre</b> Pick up from home: Return from city centre:	10.15 – 11.15 14.30